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## Limited Warranty

Zhejiang Trunsun Solar Co.,Ltd. Warrant for all STANDARD PV MODULES produced by Zhejiang Trunsun Solar Co., Ltd. As below:

### **1. Limited Product Quality Warranty – Twelve (12) Year Repair, Replacement or Refund Remedy**

Zhejiang Trunsun Solar Co.,Ltd. with offices at HuZhou of China Warrants that for twelve (12) years from the date of delivery, its Photovoltaic modules ("PV modules") shall be free from defects in materials and workmanship under normal application, installation, use and service conditions. If the PV modules fail to conform to this warranty, then for a period ending twelve (12) years from date of delivery to the original end customer ("the Customer"), Zhejiang Trunsun Solar Co.,Ltd. will, at its option, either repair or replace the product, or refund the purchase price as paid by the Customer ("Purchase Price"). The repair, replacement or refund remedy shall be the sole and exclusive remedy provided under the Limited Product Warranty and shall not extend beyond the twelve (12) years period set forth herein. This Limited Product Warranty does not warrant a specific power output, which shall be exclusively covered under clause 2 hereinafter (Limited Power Warranty).

### **2. Limited Power Performance Warranty**

Zhejiang Trunsun Solar Co.,Ltd. Warrants that loss of power output of the nominal power output specified in the relevant Product Data Sheet and measured at Standard Test Conditions (STC) for the PV modules shall not exceed

- For Polycrystalline PV modules: 2.5% in the first year, thereafter average at 0.70% per year, ending with 80.7% in the 25<sup>th</sup> year after the date of delivery;
- For Monocrystalline PV modules: 3.0% in the first year, thereafter average at 0.68% per year, ending with 80.68% in the 25<sup>th</sup> year after the date of delivery;

If, any PV module(s) exhibits a loss of power output exceed the aboved warranty of the Minimal Peak

Power<sup>1</sup> as specified at the date of delivery in Zhejiang Trunsun Solar Co.,Ltd. Product test data, provided that such loss in power is determined by Zhejiang Trunsun Solar Co.,Ltd. (in its reasonable discretion) to be due to defects in material or workmanship, Zhejiang Trunsun Solar Co.,Ltd. will replace such loss in power by either providing to the Customer additional PV modules to make up such loss in power or by providing monetary compensation equivalent to the cost of additional PV modules required to make up such loss in power or by repairing or replacing the defective PV modules, at the option of Zhejiang Trunsun Solar Co.,Ltd.

<sup>1</sup> “Peak Power” is the power in peak watts that a PV module generates at STC (Standard Test conditions: Irradiance of 1000 W/m<sup>2</sup>, light spectrum AM 1.5g and a cell temperature of 25°C)

<sup>2</sup> “Minimal Peak Power” = Peak power minus the Peak power tolerance

### **3. Exclusions and limitations**

- a) Warranty claims must in any event be filed within the applicable Warranty period.
- b) The Limited Warranties do not apply to any PV modules which in Zhejiang Trunsun Solar Co.,Ltd.'s reasonable discretion have been subjected to: misuse, abuse, neglect or accident; alteration, improper installation or application; nonobservance of Zhejiang Trunsun Solar Co.,Ltd. 's installation, users and/or maintenance instructions; power failure surges, lightening, flood, fire, hail storms, accidental breakage or other events outside Zhejiang Trunsun Solar Co.,Ltd. 's control.
- c) The Limited Warranties do not cover any transportation costs for return of the PV modules, or for reshipment of any repaired or replaced PV modules, or cost associated with installation, removal or reinstallation of the PV modules.
- d) Warranty claims will not apply if the type or serial number of the PV modules is altered, removed or made illegible.

#### **4. Limitation of Warranty Scope**

Subject to the limitations under applicable law, the limited warranties set forth herein are expressly in lieu of and exclude all other express or implied warranties, including but not limited to warranties of merchantability and of fitness for particular purpose, use, or application, and all other obligations or liabilities on the part of Zhejiang Trunsun Solar Co.,Ltd., unless such other warranties, obligations or liabilities are expressly agreed to in writing signed and approved by Zhejiang Trunsun Solar Co.,Ltd., Zhejiang Trunsun Solar Co.,Ltd. Shall have no responsibility or liability whatsoever for damage or injury to persons or property or for other loss or injury resulting from any cause whatsoever arising out of or related to the product, including, without limitation, any defects in the module, or from use or installation. Under no circumstances shall Zhejiang Trunsun Solar Co.,Ltd. be liable for incidental, consequential or special damages, howsoever caused. Loss of use, loss of profits, loss of production, loss of revenues are therefore specifically but without limitation excluded. Zhejiang Trunsun Solar Co.,Ltd. aggregate liability, if any, in damages or otherwise, shall not exceed the purchase price paid to Zhejiang Trunsun Solar Co.,Ltd. by the customer, for the unit of product.

#### **5. Obtaining Warranty Performance**

If Customer has a justified claim covered by this Limited Warranty, Customer should immediately send such notification to Zhejiang Trunsun Solar Co.,Ltd. directly. In addition, Customer should enclose evidence of the date of delivery of the PV module. The return of any PV modules will not be accepted unless prior written authorization has been given by Zhejiang Trunsun Solar Co.,Ltd. All claims, questions or concerns under this Limited Warranty must be delivered to Zhejiang Trunsun Solar Co.,Ltd.

Zhejiang Trunsun Solar Co.,Ltd

NO.800 ZHENBEI ROAD ZHILI TOWN, HUZHOU CITY, ZHEJIANG, CHINA

Tel: +86 572-2552034 Fax: +86 572-2552034

E-mail: [info@trunsunsolar.com](mailto:info@trunsunsolar.com)

If you have purchased this product in Australia, you should be aware that this warranty is provided in addition to other rights and remedies held by a consumer at law.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Trunsun Solar Australia Pty Ltd

Add: T3/391 Park Road, Regents Park, NSW, Sydney 2143

Contact Person: Mr. WEIN XIAO

Tel: +61 425291161

Email: [info@trunsunsolar.com](mailto:info@trunsunsolar.com)

Website: [www.trunsunsolar.com](http://www.trunsunsolar.com) or [www.beyondsunpv.com](http://www.beyondsunpv.com)

Certificate holder

Contact Person: Amy Sun

Tel: +86 572 2552041

Fax: +86 572 2552005

Email: [amy.sun@beyondsunpv.com](mailto:amy.sun@beyondsunpv.com)

Website: [www.trunsunsolar.com](http://www.trunsunsolar.com) or [www.beyondsunpv.com](http://www.beyondsunpv.com)

**Zhejiang Trunsun Solar Co.,Ltd.**